



CHESS
MOVING

the art of moving

**THE
MOVING
GUIDE**



YOUR GUIDE TO CHOOSING THE BEST MOVERS.

First things first: relax.

Deciding to move home is a stressful enough decision in itself; you don't need to compound it by worrying about the actual move and whether your precious possessions will get there in one piece, or actually get there at all!

This booklet was written to help put your mind at ease.

It will give you a better idea of what to expect, what to do, and what not to do, leading up to and on the actual day of the move.



CHESS
MOVING



MAKE THE BEST POSSIBLE MOVE.

Every move we make is meticulously planned in order to achieve the best possible outcome.

Our years of experience have afforded us the time to assemble a reliable team who are not only trustworthy but friendly as well. We have secure storage facilities and a fleet of specially tailored vehicles with specialist removal equipment. We offer a comprehensive range of

services – complete with a fixed quote, and as members of the Australian Furniture Removers Association, we abide by a strict code of practice.

What this all means to our customers is complete peace of mind.





HOME MOVING CHECKLIST.

A WEEK BEFORE YOU MOVE



Collect any items that are being repaired, or have been loaned out, and any clothes sent out for cleaning.



Arrange for any furniture or possessions that you're not taking with you to be sold or disposed of.



Check your garden shed, under the house and in the attic to sort out what you want to take with you.



Return anything you have borrowed.



Check that you have returned any library books.



Pay any outstanding accounts.



Cancel milk and newspaper deliveries.



Organise final readings for your water, gas and electricity meters and organise the disconnection of your phone.



List the everyday items which you are bound to need prior to, and during your move. Put these items aside so that they are not accidentally packed with your household goods.

TWO DAYS BEFORE MOVE.



Arrange for your valuable documents, jewellery, money, etc to be moved separately as these should not be included with household goods when moving.



Arrange for an electrician to disconnect any special light fittings you want to take with you.



Wash and dry all dirty clothes.



Dispose of flammables such as cleaning fluids, solvents, paints and matches as these items are too dangerous to transport or store. Many local councils provide disposal facilities for such items - do not pour them down the drain.



Drain any fuel from your lawn mower, whipper snipper, chainsaw or other machinery you may be moving and clean each item.



Ensure all jars, bottles and cans containing non-flammable liquids are tightly sealed. Pack these in waterproof containers or plastic bags.



Take down any curtains or blinds you intend to take with you.



Empty all gas cylinders you may be moving.



TICK OFF THE BOXES AS YOU FINALISE EACH TASK.

THE DAY BEFORE MOVING

	Wash and dry all dishes for packing.
	Clean out your medicine cabinet and take all unwanted drugs to your chemist for proper disposal.
	Decide what items you want packed together; for example, all your linen or children's toys, and group these items together for the removalists.
	Check all your drawers and remove any heavy items, liquids or breakables.
	Remove all food from your refrigerator and freezer. Defrost both compartments and wipe the interiors dry, then leave them to air for 24 hours. Check with their manufacturers whether the motor needs to be bolted down for transport, and arrange for this if necessary. Pack your refrigerator shelving and crispers separately.
	To prepare your washing machine for removal, disconnect from the water supply and always check with the manufacturer for advice.
	If you have a waterbed that needs to be moved it should be drained and the base dismantled. Once again, check with the manufacturer (or your removalist) for details.
	Ensure final readings are completed for electricity, gas and water meters.
	Make a final check of all cupboards, cabinets and storage areas to ensure nothing has been left behind.
	Plan your moving day so that you're sure of what is your responsibility and what will be your removalist's responsibility.

ON THE DAY OF THE MOVE

	Be on hand when the removalists arrive. If you can't be there in person, arrange for someone to take your place.
	As soon as the removal crew arrives tell them whether they can park their vehicles in your driveway whilst they are loading. The same applies for the new location you are moving to.
	Tell the removal crew what items you will need first on your arrival, as they will pack these items last for transport.
	Arrange for any small children to be kept out of the removalists' way.
	Check that nothing has been left lying around in your garden.
	Ensure that everything has been packed according to the plan developed with your Chess Removals consultant.
	Remain on the premises until everything has been packed and loaded for transport.
	Check and sign the Chess Removals Inventory.
	Turn off all taps.
	Check that the gas and electrical switches are turned off, and that your phone has been disconnected.
	Lock all windows and doors.

MOVING AND CHILDREN.

Moving has become a common feature of the Australian way of life. Statistics indicate that one out of four families moves every year. Many of these families are “old hands” at relocating; others will be moving this year for the first and perhaps only time.

Whether a family are veterans or rookies in the moving process, one aspect of moving that is frequently overlooked, or left to chance, is the effect that relocation will have on children.

Many factors contribute to how a child reacts to a move. Here is a brief look into some of them.

How do you feel about the move?

If you, as parents, view the change as the fulfilment of some hope or ambition, the feeling you will transmit to those around you will be a happy one. You will meet the inconvenience of relocating

with an optimistic outlook. On the other hand, if the move is associated with disappointment or grief you and your children will be troubled, and the children may be unintentionally left to fend for themselves in a situation they probably don't understand.

Regardless of the motivation for your move, attention to children's feelings is very important - which leads to the second factor.

Discuss the move with your kids.

Talking about the move with your children is a matter of top priority. Explain to them, at their own level of understanding, exactly why you are moving, what the new home will be like, and how they can contribute to the success of the family's relocation.

Encourage them to express whatever feelings they have on the subject. Accept their

attitudes, even if they are negative, and discuss with them your own feelings.

Remember that you probably have some misgivings about leaving too, no matter how nice your new situation promises to be.

Above all, be honest. Truth will go a lot further than pretence or made-up stories in preparing children for the move. Remember that the strength of the family as a unit will contribute immeasurably to the readiness and confidence with which the children adapt to their new surroundings.

Your last move.

If children have moved before, the current move will probably recall memories of feelings they experienced during previous moves. If the feelings weren't pleasant, they may exhibit signs of depression, withdrawn behaviour, or tantrums as the pending

moving day nears. Watch for the signs, and when dealing with them remember that your children may not fully understand the reasons for their behaviour.

For children who have not moved before, this experience may be their first with giving up the known for the unknown. While they may seem to accept the move well, understand that their need for reassurance and security is high.

Kids of different ages need a different kind of moving day.

Each child, because of differences in age and life-experience, will view the move differently. Infants, of course, will be least affected. As long as they are comfortable and their normal routine isn't disrupted too much, they won't be concerned.

Pre-school children can pose

a real problem. Their sense of identity relies on the parents, the family routine, and several objects that are special to them. When they see their favourite toys being packed and put away, their cot being dismantled, and their mother rushing about with apparently little time to spend with them, they begin to worry. One of their greatest fears is that they will be left behind.

The temptation may be great to send your pre-schoolers to a baby-sitter during the move, but children will feel a lot better if you let them stay with you. Let them pack and carry along some of their special possessions (do not discard any of them before they move, no matter how old and tattered they are).

Primary school-age children have a more highly developed sense of self since their world extends beyond the family circle. Their developing sense of discovery may make the idea of moving exciting to them. Although

they will be leaving friends, they won't be the deep, vital friendships of older children. The expressed concerns of a primary schooler usually deal with how well they will fit into where they are going.

The teenager, of course, usually has enough problems even in a stable environment. Social activities and friends have by this time overshadowed the family as sources of identity. Frank discussion with your teenager may provide clues on how you can help them without seeming too "pushy". Help them track down organisations and groups in the new area that are involved in activities that interest them. Encourage them to bring new friends to your home even if the house isn't yet as presentable as you might like.

When are we going to move?

One of the unfortunate myths about relocation says that school age children should

not be moved until school holidays. Many families have undergone considerable inconvenience just to avoid a school-year move, but a school holiday move may cause more problems than it solves since school provides a major orientation for children. As school is a primary source for making friends, a school holiday move will place your children in unfamiliar surroundings at a time when their chances of making friends are at a minimum. When school opens in the new term, they enter the first day chaos as a stranger. The teacher, meanwhile, facing a new class, may not be able to identify their discomfort and need for special attention.

A move during the school year, on the other hand, allows your children to go directly from one social setting into another. The children are new, so their classmates - and more importantly, the teacher - pay attention to them.

Curricula in the elementary grades in particular are flexible enough to allow school transfer with a minimum of academic problems. High school curricula are generally more structured which might cause some transitional academic problems. However, these difficulties would also be a problem in a school holiday move. The uncertain academic drawbacks of relocation during the school year should be weighed against the social problems a school holiday move is almost certain to cause.



HOW TO SPOT A REPUTABLE MOVER.

✔ Reputable movers have a name to protect. They want repeat business from you and your friends. Their vehicles will be signwritten and their uniforms will carry their name.

✔ Reputable movers trade from business premises where you can easily reach them and where their vehicles and storage facilities are located.

✔ Reputable movers will welcome an inspection of their vehicles and premises.



Choose only AFRA members.

Move with confidence and safety. Members of the Australian Furniture Removers Association are professionals who abide by the Association's Code of Conduct.



For more information about AFRA phone: **1800 671 806.**



Questions to ask the removalist.

1. How long has the company been trading?
2. To what standard is the furniture van equipped?
3. What standard of packing material is used to protect your precious furniture?
4. How experienced are the men handling your furniture?
5. Does the company hold current workers' compensation and public liability insurance?
6. Is the company a member of the Australian Furniture Removers Association?
7. How much will the move cost? Get a firm quote from a reputable mover.

If you have chosen a reputable mover they should be able to answer all of these questions favourably. They may cost a little more, but remember, like everything, you get what you pay for.

Costs? Get it in writing.

One thing you don't want is any nasty surprises about the costs after the job is done. The best way to avoid this is by getting a written quote. Ask for a consultant from the removal company to call at your home – at a time suitable to you – and get a detailed assessment of the items to be moved. The consultant will point out various ways to make your move easier and less troublesome, and explain some of the things an experienced, qualified removalist does to ensure the quality of the job.

The quote should include the following details:

Removal cost: what are they moving and for how much?

Carton cost: some charge for cartons, others charge only a deposit.

Packing: who packs what, and how much?

Insurance charges: accidents can happen, even with the most experienced removalists, so it is in your best interests to ask about insurance.

Storage cost, if applicable.

Unpacking.

Storage. It's not just a matter of space.

Storing furniture is not as simple as many people think. Unless certain precautions are taken furniture in storage can deteriorate.

Any removalist that operates their own storage facility should offer the following protection for your goods.:

Pesticide control - eliminating the risk of damage through mice, insects, etc.

Wrapping and covering of all furniture to avoid scratching and prevent the effects of moisture.

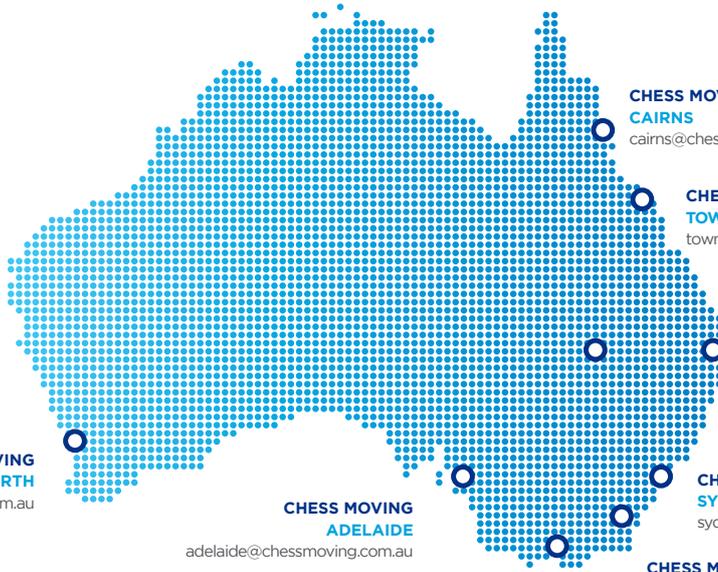
Special attention to electrical appliances.

A detailed inventory - your record of the items in storage and their condition at time of storage. This also reduces the risk of loss.

Some removalists offer containerised storage, whereby your belongings are packed into special modular containers. This reduces handling time and guarantees your items remain separate from others whilst in store. Ask your removalist to explain, in detail, their storage technique. Most will be happy to demonstrate the additional care taken to ensure your valuable possessions come out of storage in exactly the same condition as they went in.







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